

Customer Service Representatives – January 2021 Start Dates

Liberty HealthShare is a growing company, with a unique mission that provides the satisfaction of helping others. With no sales, or scripts this call center position differs from the rest. Invest in yourself and grow with Liberty HealthShare.

Liberty supports the compassionate work of our employees by providing the following:

- A new base rate of \$13.00 per hour, with a guaranteed annual bonus of \$4,800, equivalent to an extra \$2.31 per hour
- An additional \$250 retention bonus at 3, 6, and 9 months, which totals an extra \$750 in your first year of employment
- \$1.00 per hour added to the base rate, if you are bilingual in Spanish
- Standard work week is Monday through Friday 11:00am - 7:30pm shift
- No weekends
- Eight scheduled paid Holidays
- We offer: 403B, Health Savings Account, Dental Plan, AFLAC Options, and Employee Assistance Program (EAP).
- Bonus referral program
- Opportunity for advancement

About Us:

Liberty HealthShare is a non-profit Christian Ministry that provides an alternative solution for health care needs. Liberty HealthShare is made up of like-minded individuals who voluntarily share one another's medical expenses.

Liberty HealthShare respects and cares for its employees and is looking for individuals to respect this career opportunity with commitment and dedication to the position.

Job Expectations:

- Inbound phone calls
- Active listening skills and attentiveness to customer needs
- Excellent Communicator
- De-escalation Skills
- Multi-tasking skills with the ability to switch between dual computer screens, and multiple software windows
- **Hours for the position are: 11:00 am - 7:30 pm.**

Position Requirements:

- Must pass a Background Check and Drug Screen
- Legal authorization to work in the U.S.

To explore this unique opportunity and learn more about Liberty HealthShare, please visit our website at: www.libertyhealthshare.org or our Career page at www.libertyhealthshare.org/careers.