

5 STEPS

TO TAKE IF
YOU NEED
SURGERY



If the time comes that you need medical treatment, such as surgery, you should know what steps you should first take.

Being a healthsharing member has unique experiences and responsibilities, including our sharing member's commitment to protecting our shared resources.

Here's what you can do to help make sure your surgery process at Liberty HealthShare is seamless for you, your care team and your sharing community.

Our prenotification team is here to help guide you.



5 STEPS TO TAKE WHEN YOU NEED SURGERY

You may have a lot on your mind before your surgery takes place. Planning for your surgery expenses can save time when you need it most and can help you focus on your recovery after surgery.



1. Submit a prenotification request

It's your responsibility as a Sharing Member to communicate with us when you need surgery.

Contacting our prenotification staff as soon as the need for admission or surgery services is determined helps ensure a smoother process for expense submission, collaboration of care, and the sharing of any resulting eligible medical expenses.

A sharing member, their physician, or their representative should contact our prenotification department. This should be done at least seven days before admission, whenever possible. Inpatient hospital stays and all outpatient surgeries should be prenotified.



Electronic Prenotification

Electronic Prenotification forms can be found in ShareBox and submitted via email. If an urgent request is necessary, you can contact the prenotification department at 855-585-4237, option 4, and one of our nurse specialists will assist you with your need.



2. Compare and shop for fair pricing by using our cost-saving programs, such as Healthcare Bluebook

In the past, patients did not know that healthcare costs for the same service could vary by 600%. Our healthsharing members are wise healthcare consumers. Before scheduling a surgery, they use HealthCare Bluebook to compare the prices of their local providers, facilities, and medical services. You can search by procedure, doctor, or hospital and save on surgery costs through comparison shopping. Access Healthcare Bluebook from within your ShareBox.



3. *Show your Liberty HealthShare ID card*

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Talking to your provider about healthsharing is easier than you may believe. Many providers prefer to work with healthsharing patients who often live healthier lifestyles and are active participants in their care.



4. After surgery, submit your medical expenses

Soon after you have surgery, and within 180 days after your procedure, you can submit your medical expense to your sharing community.



Be sure to include diagnosis codes and the required documentation in your submission. After you send your medical expense to your sharing community, check your ShareBox and email for alerts and updates.

5. *Remember to ask for prayer*

As a faith-filled sharing community, we lift our members who are in need.



If you would like prayer before or after your surgery, we have a prayer team that would like to pray for you. Simply visit your ShareBox and leave a private or public prayer request for your sharing community and you will be prayed for by name.

Knowing what steps to take before your surgery will help you be proactive and plan for a successful surgery. Our prenotification team is here to help.

If you have any questions about our Prenote process or how to get started, give us a call at 855-585-4237, and one of our team members will be happy to assist you.