

Liberty HealthShare names experienced IT manager to VP position

Ministry plans to expand IT department

CANTON, Ohio – Liberty HealthShare has hired Robert Kintigh as Vice President of Information Technology. Kintigh brings a wealth of experience in management-level positions and more than 20 years of experience in information technology within the healthcare industry to the job.

“We are excited to have Bob leading our IT division,” said Liberty HealthShare acting CEO Drudy Abel. “We are committed to improving our members’ experience, and Bob’s extensive background and experience in managing the technology demands that come with rapid growth will help us create the best health sharing experience for our members.”

Kintigh most recently spent more than 13 years at a rapid-growth prescription benefit management company, where he started out as the only member of the IT department and ended his tenure there as Vice President of Software Engineering in a department of about 100 people.

Throughout his career, Kintigh has built systems to keep pace with rapid growth and simplify and improve the customer experience.

“We want to look for ways to continue to support members and enhance their experience,” Kintigh said. “My mission is to make our technology more intuitive and user-friendly.”

To better serve members, Kintigh is leading an initiative to provide members the option of a receiving a callback instead of waiting on hold. Longer term, Kintigh plans a mobile application to help members submit medical expenses more easily, which will speed up the processing of bills.

Kintigh currently oversees a staff of 25 IT professionals and is looking to bring on skilled people that have experience in quality assurance with software applications.

“We look forward to working with Bob to add the staff we need to continue to make internal processes more efficient and to improve ease of use for our members,” Abel said.

Kintigh has a Bachelor of Science in computer information systems from DeVry University in Columbus and a Master of Business Administration from Walsh University in Canton. He lives in Canton with his wife and two sons.

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Liberty HealthShare is a medical cost-sharing ministry focused on members helping each other in times of need. The faith-based program is a caring community of more than 200,000 health-conscious individuals and families who choose to support one another and agree to the Christian values of stewardship to make healthcare affordable for all. Learn more about Liberty HealthShare at www.libertyhealthshare.org.